

2024 **CARES** REPORT **AT A GLANCE**

24 CARES REPORT

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OVERVIEW

Our Henry Schein Cares corporate citizenship model serves as a blueprint for our business philosophy of "helping health happen." Economic, environmental, and social responsibility across our Mosaic of Success - our Team Schein Members, customers, suppliers, stockholders, and society — is at our core to strengthen our business operations, enhance market competitiveness, and deliver long-term growth.















CARING FOR THE ENVIRONMENT

A sustainable and resilient supply chain is paramount to our long-term success. We embed environmental stewardship into the core of our operations and believe that protecting our ecosystems is not only our responsibility, but also a key driver of efficiency, value, and growth.

Climate in Action Commitments Sustainability in Supply Chain Circularity **NEAR TERM:** LONG TERM, TO REACH NET-ZERO: Prioritizing to reduce, Effective reduction of transport-related emissions requires • **Reduce** scope 1 emissions **42%** • Reduce scope 1 emissions 90% joint efforts with our logistics partners. In the U.S. where reuse, and recycle, by 2030 from a 2022 base year by 2050 from a 2022 base year we have partnered with United Parcel Service (UPS), or avoid waste Increase annual sourcing Continue annual sourcing of 100% where possible. our core distribution centers use an enhanced network renewable electricity through 2050 of renewable electricity to reduce air shipping without compromising on the to 100% by 2030 **Reduce** scope 3 GHG emissions quality of our customer service. As a result, over the past **Reduce** scope 3 GHG emissions 97% per million USD of gross profit five years we found on average our carbon impact was **51.6%** per million USD of gross by 2050 from a 2022 base year mitigated between 74%-76%, which is equivalent to profit by 2030 from a 2022 taking approximately 20,300 passenger cars off the road. base year

With our science-based targets validated, we are now working on a plan to achieve net-zero emissions by 2050.

CARING FOR OUR COMMUNITIES & TEAM SCHEIN

Our Team Schein Member (TSM) Experience strategy is centered around our Team Schein Values under the pillars of Community, Caring, and Career. We believe that a great employee experience drives a healthy culture, enabling our team to innovate, problem solve, and grow.

CARING FOR COMMUNITIES

We continue to build a world we want to live in by supporting each other and the communities in which we live and work.

In the first year of our Henry Schein CARES Package program, we've provided 611 kits containing more than \$330,000 in donated product in support of 109 total projects serving nearly 300,000 patients, enabling Healthcare Heroes and their missions to Help Health *Happen* in their local communities and across the globe.





Henry Schein Cares PACKAGE



For more than 25 years, our Global Product Donation Program (GPDP) has helped us repurpose new, usable products with minor packaging imperfections or superficial damage, supporting our partners in meeting critical health and humanitarian needs more effectively. In 2024 alone, the program supplied more than \$11 million in dental and medical products to more than 125 nonprofit clinics and NGO partners.

CARING FOR TEAM SCHEIN

We continue to drive a culture of wellness and engagement for our TSMs by fostering an environment where they can feel a sense of belonging and purpose.

Our Mental Wellness Committee was created in 2020 to empower every TSM to be their best self-mentally, emotionally, and physically. In 2024, we rolled out a "Banish Burnout" campaign to create individualized tips and programming based on the burnout risks each



TSM faces. Two thousand TSMs took our "What Is Your Burnout Tendency?" personalized guiz—which helped them identify factors within their control that could be contributing to unhealthy work practices. Related tips received 3,000+ reads and a 90% favorability score. For additional support managing stress, we had professional performance coach Susan Hall give a webinar titled "Getting to the Other Side of Stress," which received a 98.3% favorability score.

Our global lost-time injury frequency rate was 0.76 per 200,000 hours worked.

GOOD GOVERNANCE

Good governance is the foundation of a successful business. It helps us serve the interests of all our stakeholders - TSMs, customers, suppliers, stockholders, and society.

Double Materiality Assessment

In 2024, we conducted a voluntary global Double Materiality Assessment in accordance with the European Union's Corporate Sustainability Reporting Directive (CSRD) and European Sustainability Reporting Standards (ESRS), as published at that time. We identified six topics as material to our organization with governance a common element to all six:

E1: Climate Change

E5: Circular Economy

S1: Own Workforce

S2: Workers in the Value Chain

\$4: Consumers & End-Users **G1:** Business Conduct

From this assessment, we are able to identify enhancements to our approach to governance in these areas and target improvements.

Responsible Marketing

Our responsible marketing is centered on **customer** well-being, transparency, and authenticity. We strictly adhere to legal and regulatory requirements for product promotion, safety, and data privacy.

Customer Satisfaction, Health, and Safety

Customer health and safety are paramount. We uphold high standards through our company-wide Quality Policy, comprehensive Quality Management Systems, and supplier audits that monitor our global distribution.

Additionally, our **Experience Council** gathers feedback from our teams to identify areas for continuous improvement.

We uphold high standards of corporate conduct in our business, backed by our core values.